

SolRx™ Testimonials & Customer Feedback

It is our greatest pleasure to hear the success stories of our customers, and a great source of inspiration. This is a sample of some of the comments we have received. Most of these are "cut & paste" from emails. In some cases, minor editing has been done to remove personal items and improve readability. All initials have been changed in keeping with our privacy policy. Text in [square brackets] was added by Solarc. Please see our website SolarcSystems.com for hundreds more testimonials just like these.

SolRx devices are used mostly for the treatment of psoriasis, so most of these comments are related to psoriasis. Where other skin diseases have been treated (such as vitiligo, eczema or vitamin D3), indication is given.

I can't even begin to express to you how this device has changed my life. Within a few days of treatment I saw a difference. Now, most of my spots have been reduced to just dry or pink patches with little to no flaking. I can wear short sleeved shirts without a second thought for the 1st time in nearly 10 years. My psoriasis had been getting progressively worse (new patches and the old one's were always growing), but with the UVBNB, many are completely gone with no sign of them returning and others, close to my feet are a bit resistant. Overall, I feel I have my life back, like the sentence of home confinement has been lifted. I feel liberated! Now I pretty much just do maintenance treatments maybe once a week. My insurance company is United Health Care; and after much ado, and many calls, they finally paid 90% of the cost. Phenominal! I was very lucky and very persistent. So, I guess you could say I'm SUPER happy with your product. If I believed in miracles I would have to say this is one. wish this was the only line of treatment given to psoradics, I mean for 10 years I've used steroids that did nothing but aggravate the situation, and within days...DAYS!!! I saw a significant difference. Thanks for checking in, I've been looking forward to telling you all Thank you! H.C.

I am using my Solarc System to treat psoriasis. I have had psoriasis for approximately 18 years and have found UV light treatment to be the most efficient. I am overjoyed with the convenience of owning my own light and have had consistent clearing of the scales except for a few stubborn areas. This is the first time in years that I was able to wear a sleeveless dress to a formal Christmas party (something that most women take for granted). Presently I use the machine three to four days in a row followed by one day off. I started treatment in late August and currently am up to 2 minutes, 30 seconds per front and back. I am finding my stubborn patches are along my sides so I rotate accordingly during the 2:30. I find this amount of time is working for now. I also keep my face covered during treatment. I guess I am in maintenance mode. Overall, this machine has greatly improved the quality of my day to day life. I am no longer looking over my shoulder for flakes of skin. I feel more confident wearing short sleeve shirts, etc. I feel like I have control over my psoriasis without the dreaded relapse of other treatments like topical ointments. The winter climate in Winnipeg is also tough on my skin especially when there is a major cold snap. Because I have been able to keep my psoriasis in check I notice less discomfort related to cold dry weather. Thank you for developing this product. I wish I had found out about it sooner. It is worth every cent. E.V.

I think I purchased my unit from you around 1993. It's a 6-ft/6-bulb UVB unit. Amazingly, not one bulb has burnt out. I use it mostly during the winter, whenever I get a bad flare-up. I start at around 30 sec and work my way up to about 3 minutes. The highest I think I've got it up to was 5 minutes per side, but that was a long time ago. I use it around 1 month at a time. That usually helps although never truly clears up my skin. I don't want to over-do it because I'm concerned about long-term side effects like skin cancer. Thus, I only use it when I really need it. I'm very satisfied with the UVB unit. Thanks S.N.

After 15+ years of every diagnostic and therapeutic treatment known to medicine, I am SO happy to say that the light therapy is wonderfully effective. The machine works great, delivery no problem.M.F.

You wouldn't believe the remarkable change in my feet and hands. The treatments took about 3-4 weeks before I was able to see a difference, but now I can go barefoot (even outside) and I can wear sandals again. I can also shake people's hands and receive change from clerks without feeling embarrassed about how my hands looked. I haven't had any problems with the equipment at all. As a matter of fact, it sits under my computer desk and when I'm working on my computer, I do my treatment and I'm done. No skin burns or adverse effect, only tan feet and hands! It's a wonderful product and the service that you gave us Steve, was great. We were very successful with our insurance claim. They paid 80% of the charge and we received our check within 7-10 business days after paying Solarc. Our insurance company is Aetna. It is an unbelievable product and I would recommend it to anyone who was having the problems that I was having. W.Y.

I've been using the phototherapy for a few months now and have been pleased with the results. Initially there was about 90% clearing on my elbows and ankles which were my worst areas. This happened after about 15 to 20 treatments of 2:30 minute sessions five times a week. I found now that my ankles and elbows have flared up again. I'm doing 3 minute treatments on alternate days which seem to keep it at bay but it is not clearing up like on the first go around. My skin has a good tan so there is no reddening with the treatment. All in all this is still the clearest my skin has been in ages. All other mild spots have disappeared. Of all the products I've tried over 40 years this is the best I've ever looked and my only regret is that I did not learn of your product earlier which would have changed the way I lived my younger years dramatically. Thank you again C.M.

I purchased my Solarc system in December of 2004 and it only took 3 months to totally clear my psoriasis. Since then I have only been using it for maintenance and have stayed 99% clear of any major outbreaks. When I see a spot I simply treat it a couple of times and it goes away. The best thing about using this product is that I can do it in the privacy of my home, on my schedule, no more creams, or doctor's except for the checkups to make sure that I am not over exposing. I strongly feel this product was well worth the money and I did not try to recoup the cost through my insurance. I would recommend this to anyone who has suffered with psoriasis. My machine has worked without any problems and any burns that I may have gotten were simply because of too much exposure to a new area (white skin) but only minor burning. I love this product and it will always be my new best friend. It is finally nice to be able to wear shorts and tanks tops again especially in the hot summer months. Thank you for such a wonderful product. T.S.

I'm pleased to say that my skin has completely cleared. So much in fact that I'm not even using any topicals. I'm currently on a maintenance program of one treatment a week. The machine has performed flawlessly. I have had no burns, but was very cautious even cutting back the starting times from the manual. I'm extremely happy with the machine. K.L.

I am very pleased with your product. My skin has improved significantly and there have been no problems with the unit. R.A.

The Phototherapy System works much faster and better than any medication that I have tried previously. T.Z.

I have been using the System, almost exclusively to treat the palms of my hands. The treatment has been going well; my skin condition has been as good as it was when I was under a physician's care. No problems with the equipment or User's Manual. I have not had any burns or other adverse effects. I was successful with my insurance claim. Thank you for your product. R.M.

Your knowledge and service is spectacular. I really mean that. T.G.

Started using the UVNB 550 April 2006. [550UVB-NB] Oh yes there is marked improvement!!!! I have had a couple small area burns where the rays were overlapping, (my fault) and I tried to go too fast there at one point, but now I have things under control. I had been using tanning booths for a couple months before I started the light so I started at one minute. I quickly learned I could up this quite a bit to start with. I think I then went to two minutes with no pink so I raised it maybe 20 or 30 secs and then I started getting pink so I backed off 10 secs and gradually went up 10 secs every other day till I think I'm at a maintenance dose now at 4:30. I do treatments usually 2 or 3 days apart. There are a few of the "stubborn" plaques maybe two that are still there from the beginning but much improved. Besides that, all original ones are gone and unfortunately I am generating new plaques all the time but in small numbers and so are easily taken care of with the light. I must say I'm way ahead of where I started. I am impressed with the construction of the 500 series SolRx. It is durable and has very little plastic!!!! N.R.

My psoriasis has seen tremendous improvement since the time I started using the home therapy system. I would say I have seen at least an 80% improvement - I have had no problem at all with the equipment and the user manual - I have had no skin burns or rashes - I think the product is great as it is and does not need any significant improvement. M.B.

Your service has been one of the best. S.G.

Just wanted to give you an update. My psoriasis is almost completely cleared (I'm the only one that can see it really). I'm so excited. It's been 2 1/2 years since I last saw my skin looking so good. Such a relief and a boost to my self confidence. Up until 3 weeks ago I thought I'd be wearing long sleeves and pants all summer long - not anymore! T.C.

I am doing well and the treatments are working. I have had Vitiligo for about twenty years. It has always responded well to phototherapy treatments, but then returned when the treatments stopped. With my home unit, I believe it is reasonably to expect complete re-pigmentation (which I have attained before). After that, I am hoping to use my SolRx System for maintenance purposes. I am completely satisfied with my unit. My insurance company gave me a quick pre-authorization. This was based upon a letter from my physician indicating the likelihood of my needing treatments for some time to come. In my own letter, I pointed out the cost savings to them. It is far less expensive to make this one-time purchase than to pay for on-going clinic treatments. R.T. (vitiligo)

I am so pleased with the Home Phototherapy System - I don't know how I was able to get by without it. I am so happy. Not only has my psoriasis improved - but the convenience is absolutely fabulous. L.B.

I am really pleased with the lamp. I did not have any problems in installing it and in using it. My condition improved significantly. My psoriasis decreased of 80% which is just great. I'm really pleased with the service I received from you. M.R.

Just wanted you to know that I received the bulbs today. Everything was in excellent condition. Thank you for including the goggles with the order. I forgot to order them when I ordered the bulbs. Again, thank you for your excellent personal professional service. S.T.

Yes my skin improved greatly. Besides few stubborn spots my skin is clear. Also I have made some lifestyle changes which together with light therapy worked well. No problem with either equipment or manual. W.A.

Just a short note to say that I received a [Canadian] federal tax credit for the unit that I purchased from you. [The amount refunded] depends on a persons income ... I saved \$ 887.44 which worked out to about 32.5% of \$2728.50. S.T.

I am using the phototherapy unit to treat my patients here on Guam. I am using it for psoriasis, vitiligo, severe eczema. It is working great, and has made a tremendous difference to the lives of quite a few people. There have been no side effects except for mild redness, ever. Only one person failed to improve significantly with the treatment (psoriasis person). It has been most rewarding to treat these folks, particularly the children, with no side effect and such great results. I am very happy with your unit. I had originally wished for a full box, but the folks come in do one side, turn around and do the other, and out they go. The extra few minutes does not make a difference in my practice. J.L. (MD)

I just wanted to thank you for all your help with the UVB panel. It's only been 3 weeks since I have began using it and I am already seeing a significant difference. I no longer have to feel embarrassed about my skin and wear long sleeved shirts in this sweltering heat. This machine is really a blessing for patients like me who cannot try any sort of other treatment because they are trying to conceive. However, despite that, I personally believe that light treatment is the safest, most effective and most convenient treatment for psoriasis, regardless of the patient profile. I only wish that I had purchased the machine earlier! Thanks again M.B. (India)

It is the most effective treatment I have used yet (15+ years) S.G.

I ordered the system to help me with Vitamin D absorption issues following gastric bypass surgery. I have actually been thinking about your company a lot. I have had a miraculous recovery from bones microfracturing. My family doctor went on this journey with me. He was my sounding board as we tried to figure out the right amount of exposure. In the initial phase, we increased exposure time in 10 second increments and eventually reached 4 minutes or so on the front and then 4 more on the back. Total exposure. I have to tell you that I was not very well initially and did not keep accurate daily records. I had used a walker 24/7 starting in December 2003. I walked without the walker June 2004. I had been to many specialists, who had left me with no hope. The news for me and my family was so big. I know there must be other gastric bypass patients that might be dealing with this issue. Unfortunately, they are probably disabled and behind closed doors in their homes, unable to live a "walking" life. The only thing I changed was the lights. The lights were the healing. M.L. (Vitamin D3)

I am happy to report that the 'system' is working just fine. It took several weeks before my skin cleared up. I diligently took the treatment every 2nd day as a suggested. The product is very solid and well constructed, the service was prompt and excellent. G.A.

My skin has improved significantly! The equipment is working fine...no problems. K.A.

I am almost completely cleared. I only have maybe two or three little pea sized lesions. I have had absolutely no problems with the light box. It has truly made a world of difference. I don't have to worry about the stresses of going to the Dermatologist for treatment. I can do them in the comfort of my own home. Keep doing what you are doing. This was one of the smoothest purchases I have ever done. I was really impressed with your service. I was a little nervous at first; making such a large purchase on line. But you were courteous and the delivery was prompt. I will definitely recommend your company to anyone that that I know that needs therapy. N.T.

My [SolRx] unit has changed the way I live forever. J.M.

Comment by Solarc Systems:

We believe that the success achieved by these patients is owing to their following of the SolRx User's Manual and its exposure guidelines. During the clearing phase, the patient must diligently take their treatments, increasing treatment times slowly to avoid erythema; a process greatly simplified by UVB-Narrowband. Once clearing is achieved, treatment times and frequency can usually be significantly reduced, as the patient finds a balance between UVB dosing and their skin's condition, with the goal being to minimize total lifetime cumulative UVB exposure. Fortunately, once a patient knows that their skin condition can be easily controlled, and since the treatment sessions are inherently boring, there is less tendency to over-treat. It is possible that these devices are only replacing the environmental UVB that our ancestors would have received naturally.